

Promotional Terms & Conditions

4. This is a consumer-only promotion and full details of the 'Gift' are available at www.rewardsfromhaier.co.uk
5. Purchases of graded, seconds, replacements and imperfect products are excluded from the Promotion.
6. All appliances purchased on a trade or contract basis (i.e. non-consumer purchases) are excluded from the Promotion.
7. The promotion is open to residents of the United Kingdom, Channel Islands, Isle of Man and Northern Ireland only, excluding employees of the Promoter and employees and close family members of retailers.
8. The Promotion, which starts on 30th April 2025 until 28th May 2025 only applies to purchases made on or between these dates. The Promoter must receive a completed and valid claim by midnight 30th June 2025.
9. The Promotion is offered via participating retailers only and only participating retailers will have the official advertising literature. Participating retailers are:
 - a. AO.com
 - b. Argos
 - c. Amazon
 - d. B&Q
 - e. Currys
 - f. Buy It Direct Group
 - g. John Lewis Partnership
 - h. The Very Group – Very and Littlewoods, but excluding Very Ireland.
 - i. Haier UK (https://www.haier-europe.com/en_GB/)
 - j. CIH
 - k. Sirius Buying Group
 - l. Marks Electrical
 - m. Selected Independent Retailers
 - n. Costco
 - o. N Brown Group (Home Essentials and JD Williams)
 - p. Freemans
 - q. Harvey Norman UK only (including www.harveynorman.co.uk)
10. How to Claim:
 - a. In order to claim the 'Gift', claimants must fully complete the online claim form (providing a full receipt showing the sale date and model number purchased, the products serial number and full address). The online claim form is available at www.rewardsfromhaier.co.uk
 - b. Claims must be received by the Promoter no later than midnight on 30th June 2025 and the Promoter will not accept any claims received subsequently.
 - c. Purchasers must wait 28 days from the date of purchase before making a claim. In the event a claim is received before this period has passed, the claimant must return to the website after 28 days and before 30th June 2025 to submit a new claim.
 - d. If a model number or MPN or serial number cannot be provided at the time of the claim because the appliance has not been delivered, please state when the delivery is expected and complete the claim after delivery has taken place and before 30th June 2025.
 - e. A copy of original purchase receipts must be provided for claim forms. For the avoidance of doubt, copies of deposit receipts and/or order confirmations will not be accepted.
 - f. Purchasers can contact the support team by email: rewardsfromhaier@email-360insights.com or call the helpline number: 0800 9874053 for assistance only.

Promotional Terms & Conditions

11. Claims will be validated within 10 working days from submission, and claimants should allow up to 28 days from the date of claim approval to receive the voucher code enabling them to claim their Gift.
12. The Promoter takes no responsibility for incomplete or incorrect information provided by the claimant.
13. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which are, in their opinion, fraudulent or invalid.
14. The Gift will not be granted in the event that the product purchased is returned to the relevant retailer, or if the criteria within these terms and conditions are not met.
15. By submitting a claim, claimants agree to be bound by these terms and conditions.
16. In the unlikely event that a claimant is unhappy with their Haier appliance and wishes to return it for a full refund, such refund is conditional upon return of the Gift (i.e. the Haier Air Fryer).
17. The Promoter reserves the right to withdraw, extend or amend the terms of this promotion at any time due to circumstances beyond its control.
18. The Promotion is subject to the laws of England, Scotland and Wales and the courts of England, Scotland and Wales shall have non-exclusive jurisdiction.
19. The Promoter is Haier Smart Home, 1st Floor 302 Bridgewater Place, Birchwood Park, Birchwood, Warrington, WA3 6XG.
20. This Promotion is carried out and facilitated by 360insights on behalf of the Promoter.
21. Please visit <https://360insights.com/privacy-policy/> for 360insight's privacy policy.