

**NEFF Oven Gift with Purchase Promotion**  
**29<sup>th</sup> November 2023 – 2<sup>nd</sup> January 2024**  
**Terms & Conditions**

**The NEFF Oven Gift with Purchase Promotion (“The Promotion”) is the offer of a Le Creuset Heritage Rectangular Dish Bundle with the purchase of a qualifying NEFF appliance through a participating retailer.**

**These Terms and Conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Participants of the Promotion agree to be bound by these terms and conditions.**

- 1. Eligibility:** The Promotion is open to all UK (England, Scotland, Wales and Northern Ireland), Channel Islands and Isle of Man residents aged 18 or over, excluding employees of the Promoter and its affiliates, the immediate families of such employees and any other person connected with this promotion.
- 2. How to participate:** Entrants must purchase a qualifying NEFF Appliance within a participating retailer between **29<sup>th</sup> November 2023 and 2<sup>nd</sup> January 2024 (“the Promotional Period”)**. Participating retailers will have the official literature and advertising materials from the Promoter.
- 3. Qualifying Models / Reward Values:** The following NEFF appliances are included within this promotion:

<b>Model</b>	<b>Gift</b>
B64VT73G0B	1x 26cm and 1x 32cm Heritage Rectangular Dish set
B64CT73G0B	1x 26cm and 1x 32cm Heritage Rectangular Dish set
B64VS71G0B	1x 26cm and 1x 32cm Heritage Rectangular Dish set
B64CS71G0B	1x 26cm and 1x 32cm Heritage Rectangular Dish set
B54CR71G0B	1x 26cm and 1x 32cm Heritage Rectangular Dish set
B54CR71N0B	1x 26cm and 1x 32cm Heritage Rectangular Dish set
B6ACH7HG0B	1x 26cm and 1x 32cm Heritage Rectangular Dish set
B6ACH7HH0B	1x 26cm and 1x 32cm Heritage Rectangular Dish set

- 4.** Reward values are not transferable.
- 5.** Consumers can choose between Cerise, Volcanic and Azure. Colour choice is subject to stock availability. NEFF reserves the right to offer another colour bundle to consumers.
- 6.** Purchases of graded, seconds, replacements and imperfect products are excluded from the promotion.
- 7.** All appliances purchased on a trade or contract basis i.e. non consumer purchases are excluded from the Promotion.
- 8.** How to claim:
  - Each qualifying customer will be eligible to receive a Le Creuset Heritage Rectangular Dish Bundle (“**the Offer**”).
  - Participating customers must register their claim by 2<sup>nd</sup> February 2024 at [www.neff-home.com/uk/le-creuset-promotion](http://www.neff-home.com/uk/le-creuset-promotion) by providing details of their purchase including a photograph of their ENR panel, their ENR (model) number and their full purchase receipt showing the date of sale and the model number purchased.

- If an ENR number cannot be provided at the time of the claim because the appliance has not been delivered by 2<sup>nd</sup> February 2024, please visit [www.neff-home.com/uk/le-creuset-promotion](http://www.neff-home.com/uk/le-creuset-promotion), complete the claim and state when the delivery is expected and complete the claim after delivery has taken place and before 29<sup>th</sup> February 2024.
  - The Promoter accepts no responsibility for any registrations or final claims that are incomplete, illegible, corrupted, lost, damaged, delayed or fail to reach the Promoter by 2<sup>nd</sup> February 2024.
  - Claim online via [www.neff-home.com/uk/le-creuset-promotion](http://www.neff-home.com/uk/le-creuset-promotion) and follow on screen instructions, or post your claim form to NEFF Oven Gift with Purchase Promotion, The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG. A copy of original purchase receipts and a photograph of your ENR panel must be sent with all claim forms. For the avoidance of doubt, copies of deposit receipts and/or order confirmations will not be accepted. Purchasers can call the helpline 01565 656 463.
  - Consumers can call for assistance between 9.00am – 5.30pm, Monday to Friday, however, cannot submit a claim by telephone. (Call charges may vary) and we may record and monitor calls for training purposes only).
  - Claims are posted at claimants risk and proof of sending is not proof of receipt.
  - The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid claims including, without limitation, to require claimants to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those claims which they believe are fraudulent or invalid.
  - Claimants should allow up to 3 weeks for delivery of the Le Creuset Rectangular Dish Bundle from the date of the Promoter’s confirmation of claim approval.
9. Only one Le Creuset Rectangular Dish Bundle per eligible NEFF Appliance purchased. The Offer is not transferrable.
10. Your claim will be deemed invalid if (including but not limited to) you:
- Reside outside of the UK, Channel Islands or Isle of Man;
  - Are not aged 18 or over.
  - Have not purchased a qualifying Appliance from a participating retailer during the Promotion Period;
  - Have not completed the official online application form correctly;
  - Have not submitted your claim by 2<sup>nd</sup> February 2024;
  - Have not submitted your claim including, Proof of Purchase before 2<sup>nd</sup> February 2024;
  - Have not uploaded a legible original full purchase receipt showing the model number and date of purchase;
  - Have failed in any way to otherwise comply with these Terms and Conditions as determined by the Promoter in its sole discretion.
  - Have not uploaded a photograph of your full ENR number
  - Have not submitted a valid ENR number on application form
11. Claims on purchases made on Amazon and supplied by a third party will not be accepted. Only claims for products supplied directly by Amazon will be accepted through Amazon purchases.
12. The Offer has no cash value or alternative and will be valid while stock of Le Creuset Rectangular Dish Bundle last.
13. Redeeming the Offer is deemed acceptance of these terms and conditions.

14. Insofar as permitted by law, neither the Promoter, nor its agents or distributors will, permitted by law, be responsible or liable to compensate the purchaser or other bearer, or accept any liability, any personal loss or injury occurring whilst using the Offer, neither can they guarantee the quality and/or availability of the services offered when using the Offer and cannot be held liable for any resulting personal loss or damage. Your statutory rights are unaffected.
15. The “gift” will not be paid in the event that the product purchased is returned to the relevant retailer.
16. The Promoter reserves the right to change the terms and conditions, and void, cancel, suspend or amend the Promotion where it becomes necessary to do so in the event of circumstances beyond its reasonable control.
17. Personal data collected for the purposes of the Promotion only and will be processed in accordance with the provisions of the Promoters privacy policy, which is available at <http://nefftreats.co.uk/privacy-policy>
18. All correspondence regarding this offer should be directed to NEFF Oven Gift with Purchase Promotion, The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG. If for any reason you encounter a problem please call 01565 656 463 for assistance. Calls from a landline are charged at a national rate. Calls from mobiles are charged at your carrier’s rate, please check with your telephone service provider for exact charges.
19. The Promoter’s decision regarding any aspect of the Promotion is final and binding.
20. Any question concerning the legal interpretation of the rules will be based on English law and the Courts of England and Wales will have exclusive jurisdiction.
21. This Promotion is carried out and facilitated by the Marketing Lounge Partnership on behalf of the Promotor.
22. The Data Controller and Data Processor (as defined in the General Data Protection Regulations ((EU) 2016/679)) is the Marketing Lounge Partnership of The Cow Shed, Walnut Tree Farm, Lower Stretton, Cheshire WA4 4PG
23. Promoter: NEFF, a division of BSH Home Appliances Limited, a company registered in England and Wales under company registration no. 01844007, and whose registered office is at Grand Union House, Old Wolverton Road, Wolverton, Milton Keynes, Buckinghamshire, MK12 5PT.